

## Frequently Asked Questions

### COVID-19 Key Personal Protective Equipment (PPE)

### Product Catalogue

#### Procuring COVID-19 Personal Protective Equipment (PPE)

The abrupt rise of the COVID-19 pandemic has imposed significant impact on the growth of personal protective equipment market globally. In addition to the available supply through UNICEF, the Global Fund has opened its direct procurement of PPE products through iPlus Solutions as a Procurement Service Agent to make most critical COVID-19 response PPE products available on wambo.org for the Principal Recipients.

Principal Recipients may use grant or C19RM funds to purchase PPE products directly through wambo.org using the existing normal process and can login to wambo.org to browse and submit requisitions for all available COVID-19 PPE products. All recommended PPE items are currently available in the wambo.org catalogue. The Global Fund together with its partners continues to assess the PPE supply situation and will update the product offering in line with international guidance over time.

Today, the lead time for most PPE products is three to five months. The most up-to-date lead time information can be found in the Global Fund's check the link [Category and Product-Level Procurement and Delivery Planning Guide: Indicative Lead Times](#). We urge Principal Recipients to place orders as early as possible to avoid disruption in supply since ongoing freight and logistics challenges are resulting in substantial delays and cost increases.

**1. Can I order PPE products via Wambo?**

Yes, the Global Fund has developed a catalogue of PPE products which may be consulted on the Wambo page by clicking browse > COVID-19 Products > COVID-19 PPE

**2. Who are the GF partners in sourcing of PPE products?**

The Global Fund supplies PPE products through UNICEF and iPlus Solutions.

**3. How the allocation of products between the two procurement service agents will be decided?**

In consideration of various factors, including lead times and overall cost, the Global Fund PPM team allocates requisitions to the procurement agencies.

**4. Where can I access the list of PPE products that are currently supplied by the GF and their prices?**

The full list of PPE products, including their pricing is available at this link: [https://www.theglobalfund.org/media/10161/covid19\\_personalprotectiveequipmentoxygentproducts\\_list\\_en.pdf?u=637381036161630000](https://www.theglobalfund.org/media/10161/covid19_personalprotectiveequipmentoxygentproducts_list_en.pdf?u=637381036161630000)

**5. My country has demand for products which are not listed in the catalogue. How do we order these products?**

Non-catalogue items are to be sourced locally directly by countries whenever possible. The Global Fund works with partners to further develop the Wambo catalogue by continuously adding new products to meet countries' needs.

**6. Why some common COVID-19 PPE products such as disinfectants and hand sanitizers are not included in the catalogue?**

Hand sanitizers and alcohol-based hand rubs are classified as dangerous goods and have high transportation risks. It is therefore recommended to source these items locally.

### 3. What are the incoterms for PPE products?

The general standard incoterms are DAP (Delivered At Place), with an exception of products supplied through UNICEF. The incoterms for the UNICEF supplied products is CIP.(Carriage and Insurance Paid to)

### 4. What are the Lead times for PPE items?

1. When Principal Recipients' and Global Fund's approvals are completed within a week, lead times for key PPE products are estimated to be one to three months by air, from receipt of request to delivery in country; the lead time by sea freight is approximately three to five months. Countries with complex importation approvals or lengthy greenlight processes should add additional time as necessary. Principal Recipients should consider a mix of air and sea freight to optimize speed and freight cost. The up-to-date lead time information can be found in the Global Fund's [Category and Product-Level Procurement and Delivery Planning Guide: Indicative Lead Times](#).
2. Kindly note that the market for **Gloves** is disrupted, therefore the Lead times may vary depending on the requested volume and destination. We advise to place the orders as early as possible to meet the requested delivery date.

### 5. Can I select the "COVID-19 PPE" items in the requisition even though we will use the products for other purposes?

Given the long lead times related to supply constraints, the products intended for other disease programs may be procured through the COVID-19 Key PPE product catalogue.

### 6. Why can't I use the free text option in the requisition for the requested PPE items?

The current PPE product list is limited to the items available in the catalogue. The Global Fund can ensure a reasonable lead time and supply availability for catalogue items only. The Global Fund works with partners to further develop the Wambo catalogue, continuously adding new products to meet countries' needs.

### 7. Why can't I find some of the PPE items previously listed in Wambo, such as lab coat, shoe covers, and soap that are needed for my program?

These are non-catalogue items. The Global Fund can ensure a reasonable lead time for the catalogue items only. Other products should be sourced locally, when possible.

### 8. Where can we purchase the PPE items from that are not available in Wambo catalogue?

Non-catalogue items are to be sourced locally directly by countries whenever possible. The Global Fund works with partners to further develop the Wambo catalogue, continuously adding new products to meet countries' needs.

### 9. How do we compare UNICEF/iPlus Solutions QA standard vs local/regional QA standards?

Detailed product specifications for the items supplied by iPlus Solutions may be found on the iPlus Supply Catalogue available at this link: [https://www.theglobalfund.org/media/10524/covid19\\_i-solutionsppe\\_technicalspecifications\\_en.pdf](https://www.theglobalfund.org/media/10524/covid19_i-solutionsppe_technicalspecifications_en.pdf)

Detailed product specifications supplied by UNICEF can be reviewed by searching the UNICEF Material Number on UNICEF's [Supply Catalogue](#). All the PPE products listed in Wambo will be supplied in compliance with the regulatory standards of the founding members of the Global Harmonization Task Force (EU, USA, Canada, Australia, and Japan).

### 10. By when additional PPE items would be available in Wambo catalogue?

The Global Fund and their partners have secured sources for emergency Covid-19 PPE products. The GF works with partners on identifying and developing supply sources that provide reasonable lead times. Once these sources are secured, new products will be added to the catalogue.

### 11. Whom can we direct our technical questions to?

1. For products supplied by iPlus Solutions, Principal Recipients may contact the i+solutions supply chain services specialist country representative at [scs@iplussolutions.org](mailto:scs@iplussolutions.org)
2. For products supplied by UNICEF, based on UNICEF Terms & Conditions: all claims related to any defect in quality, other non-conformity of supplies, or any loss or damage shall be handled directly by the Eligible Buyer with the original manufacturer, supplier, or insurance underwriter. UNICEF will provide assistance to the Eligible Buyer when such situation occurs.

**12. Is the Global Fund supplying Oxygen Equipment?**

The Global Fund will continue its partnership with UNICEF in the sourcing of Oxygen Products. The full product list, their pricing and a link to the technical specification may be found on the page 2 of at the following link:  
[https://www.theglobalfund.org/media/10161/covid19\\_personalprotectiveequiptoxygenproducts\\_list\\_en.pdf?u=637381036161630000](https://www.theglobalfund.org/media/10161/covid19_personalprotectiveequiptoxygenproducts_list_en.pdf?u=637381036161630000)