wambo.org is the Global Fund’s online procurement platform. Using domestic or other donor funds, buyers can place orders for quality health and non-health commodities used by programs to fight HIV, tuberculosis, malaria and COVID-19. Orders and invoices are tracked through the system, with centralized communication and easy access to real-time data.

**PHASE 1: PREPARATION**

**Introduction**
- Wambo.org overview
- Buyer needs and challenges
- Potential benefits

**Registration**
- Registration letters
- Buyer onboarding form
- System set-up

**Training**
- Demo and/or live training
- Help documentation
- User support

**PHASE 2: ORDER MANAGEMENT**

**Request**
- Buyer submits request
- Internal buyer reviews
- Price quote provided

**Approval**
- Internal buyer reviews
- Physical or electronic approval of PQ
- PO issued

**Payment**
- Invoice for upfront payment provided
- Payment to PSA outside of wambo.org

**Delivery**
- PSA arranges production and delivery outside of wambo.org
- Shipping notifications in wambo.org

**PO Closure**
- Credit note in wambo.org with offline reimbursement
- Final summary invoice
- PO closure

Please note that buyers must confirm compliance of the process with national procurement legislation. All intellectual property and national registration and licensing requirements will be respected. Orders are subject to available supply and agreement by the Global Fund and partners.