Information Sessions on Pulse Checks

Last updated: 19 January 2022
Information Session: Updates on Pulse Checks

19 January 2022
Content

1. REFRESHER
   What are Pulse Checks?

2. REFRESHER
   How are Pulse Checks managed in the Global Fund Partner Portal?

3. What’s new for the Q4 2021 Pulse Check?

4. REFRESHER
   Support for Principal Recipients during Pulse Check Process

5. Questions
REFRESHER

What are Pulse Checks?
Operational oversight is being strengthened, with a view to improve performance and results for the people we serve.

- More frequent and better-quality data enables implementing countries and partners to anticipate issues, unblock bottlenecks and course-correct to support problem solving.

- Complementary initiatives are being rolled out to strengthen results and performance of HIV, TB and malaria grants, as well as C19RM.

- The new tools put greater emphasis on the importance of data and data quality, and increased responsibility for data ownership and accountability.
What will Principal Recipients report through the Pulse Checks?

1. **PR Self-evaluation** of:
   - Implementation progress
     - HIV, TB and malaria modules.
     - C19RM interventions*.
   - Coordination with national COVID-19 response coordinating bodies.
   - Disruptions due to COVID-19.

2. Selected **coverage indicators**:
   - A subset of programmatic indicators plus self-assessment indicating whether PRs are on track to meet programmatic targets.

3. **Financial reporting** on:
   - Expenditure and forecast for HIV, TB and malaria grants and C19RM*.

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* Only grants with C19RM 2021 funding are asked to report on C19RM interventions and financial metrics.

Detailed user guidance is available on:
# Pulse Check Timelines

<table>
<thead>
<tr>
<th></th>
<th>January</th>
<th>February</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>4-8</td>
<td>10-14</td>
</tr>
<tr>
<td></td>
<td>17-21</td>
<td>24-28</td>
</tr>
<tr>
<td></td>
<td>31-4</td>
<td>7-11</td>
</tr>
<tr>
<td></td>
<td>14-18</td>
<td>21-25</td>
</tr>
<tr>
<td>PR Information Session</td>
<td></td>
<td>19</td>
</tr>
<tr>
<td>Pulse Check submission</td>
<td>19</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Issuance:**

- From 10 January

**Reporting Period:**

- 1 October – 31 December 2021

**Due Date:**

- 9 February

**Deadline:**

- 9 February
REFRESHER

2 How are Pulse Checks managed in the Global Fund Partner Portal?
There are two options to submit the Pulse Checks.

**Option 1: Excel Form**

Principal Recipients download and then attach the completed Pulse Check Excel form through the Global Fund Partner Portal.

**Option 2: Online Form***

Principal Recipients enter data through an online form on the Global Fund Partner Portal.

* Most Principal Recipients will be submitting Pulse Checks using the Excel form. After a successful pilot, more PRs are moving to the Online Form for the Q4 2021 Pulse Check. If you would like to switch to the Online Form for future Pulse Checks, please inform your Country Team.
Pulse Checks will be sent to PRs, who will receive an email* notification to access, complete and submit the Excel form or the online form.

**Pulse Check process**

**GENERATE PULSE CHECK**

**COMPLETE & SUBMIT**

**REVIEW & VALIDATE DATA**

**Option 1: Excel form**
- Download
- Attach
- Import (automated)
- Submit

**Option 2: Online form (pilot)**
- Complete
- Submit

**GENERATE PULSE CHECK – The Global Fund**
1. Prepare the Pulse Check, review data quality against grant documents (modules, interventions, coverage indicators) and send to PR.

**COMPLETE & SUBMIT – Principal Recipient**
4. Download Pulse Check Excel form from Partner Portal
5. Complete Pulse Check (Excel form / online form)
6. Attach Pulse Check Excel form
7. Submit Pulse Check to Global Fund (Excel form / online form)

**REVIEW AND VALIDATE – The Global Fund**
8. Review completeness, consult with PR for updates or clarifications as needed, and validate.

* Pulse Check notification emails are sent from noreply-gos@theglobalfund.org.
Information Session: Introduction to Pulse Checks

In October 2021, the Global Fund held a session for PRs, and provided step-by-step instructions on how to access, complete and submit pulse checks, including a system demonstration. PRs can access the recording and slides below.

- **Session Recordings:**
  - English: [30 September 2021](#), [6 October 2021](#)
  - French: [6 October 2021](#), [7 October 2021](#)
  - Spanish: [7 October 2021](#)

- **Presentation:** English, French

Completing and Submitting Pulse Checks: Guide for Principal Recipients

This resource provides step by step instructions for how to access, complete and submit the pulse check, and additional guidance on how to complete the different sections (Self-assessment, Selected Coverage Indicators, Financial Reporting).

- **English**
- **French**
- **Spanish**
What’s new for the Q4 2021 Pulse Check?
PRs can now update coverage indicator results from the previous Pulse Check reporting period. (1/2)

If the coverage indicator results reported in the previous Pulse Check were missing, incomplete, or incorrect, PRs can update these in the current Pulse Check.

**Excel Form**

### Section 2. Selected Coverage Indicators

<table>
<thead>
<tr>
<th>Indicator code</th>
<th>Indicator name</th>
<th>Previous Pulse Check Period (please update as needed)</th>
<th>Previous comments</th>
<th>Comments (please update as needed)</th>
<th>Current Pulse Check Period</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>HTS-2</td>
<td>Number of adolescent girls and young women (AGYW) who were tested</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Target</td>
<td></td>
<td>500.00</td>
<td>600.00</td>
<td>700.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Indicator results</td>
<td></td>
<td>25.00</td>
<td>26.00</td>
<td>28.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of reports received in the month</td>
<td></td>
<td>30.00</td>
<td>30.00</td>
<td>30.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of reports expected in the month</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

If the information from the Previous Pulse Check Period is updated, please leave a comment to confirm which fields have been updated, along with any contextual information you wish to provide.
PRs can now update coverage indicator results from the previous Pulse Check reporting period. (2/2)

Online Form

If the information from the Previous Pulse Check Period is updated, please leave a comment to confirm which fields have been updated, along with any contextual information you wish to provide.
Three HIV indicators have been added to the cohort of selected coverage indicators for Pulse Checks.

PRs should report all treatment indicators which appear in the Pulse Check.

**TCS-new: Number of adults and children newly initiated on ART**

- This indicator is being collected for all PRs which report on TCS-1.1 (Number of adults and children currently receiving ART).
- The TCS-New indicator provides insight into the number of people initiated on ART.
- Data should relate to those initiated on ART each month for the 3 months of the Pulse Check. If data is only available as an aggregate figure for the quarter, PRs will complete this in the third month of the quarter and add a note in the comments to confirm that this is a quarterly figure.

**TCS-1b: Number of adults (15 and above) on ART at the end of the reporting period**

**TCS-1c: Number of children (under 15) on ART at the end of the reporting period**

- These indicators will be collected for all PRs which have them in the Performance Framework.
- These indicators were added to the cohort to provide a comprehensive understanding of ART progress.

“TCS” is the standard indicator code for “Treatment, care and support”.

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**THE GLOBAL FUND**
REFRESHER

4

Support for Principal Recipients during Pulse Check Process
A support team will respond to PR Pulse Check questions in three languages.

Email: Country.Support@theglobalfund.org

Support will be provided by email Monday through Friday. Response times vary depending on the volume of requests and time zones.


Completing and Submitting Pulse Checks: Guide for Principal Recipients

- English
- French
- Spanish

Information Session: Introduction to Pulse Checks

Recordings:

- English: 30 Sep 2021, 6 Oct 2021
- French: 6 Oct 2021, 7 Oct 2021
- Spanish: 7 Oct 2021

Presentations: English, French
5 Questions?
Information Session: Pulse Checks

6 October 2021
What are Pulse Checks?

What will Principal Recipients report through the Pulse Checks?

How are Pulse Checks managed in the Global Fund Partner Portal?

How are Principal Recipients supported throughout the process?

Questions
What are Pulse Checks?
Key Messages

Operational oversight is being strengthened, with a view to improve performance and results for the people we serve.

- More frequent and better-quality data enables implementing countries and partners to anticipate issues, unblock bottlenecks and course-correct to support problem solving.

- Complementary initiatives are being rolled out to strengthen results and performance of HIV, TB and malaria grants, as well as C19RM.

- The new tools put greater emphasis on the importance of data and data quality, and increased responsibility for data ownership and accountability.
Pulse Checks are a new reporting tool to enable access to timely and quality information.

<table>
<thead>
<tr>
<th>Complementary initiatives are being rolled out*</th>
<th>Information on HIV, TB, and Malaria Grants</th>
<th>Information on C19RM Funds</th>
</tr>
</thead>
<tbody>
<tr>
<td>Streamlined PU/DR</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Pulse Checks</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Procurement Progress Updates</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Supply Chain &amp; Health Services Spot Checks (45 countries)</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Mandatory minimum assurances</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Demand driven, risk-based assurances</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Complementary initiatives are being rolled out.*
Pulse Checks: a quarterly tool that provides visibility into Global Fund investments for decision-making.

From 4 Oct 2021, PRs from High-Impact and Core portfolios are required to submit Pulse Checks

1. Improved visibility on:
   - HIV, TB, malaria, and RSSH investments.

2. Support timely identification of emerging risks and issues to enable more agile decision-making for course correction.

3. Three sections:
   - Self-evaluation of implementation progress and disruption.
   - Selected coverage indicators.
   - Financial reporting.
Over time, the quarterly Pulse Checks will phase out two existing monthly tools. For now, they will run in parallel with Progress Updates.

Countries already completing the COVID-19 Indicator Monitoring Survey are asked to continue such completion until further notice.

This tool is expected to be discontinued in the next 6 months.

The Pulse Check integrates the COVID-19 Monitoring Tool (currently completed by LFAs).

LFAs will no longer be required to complete the survey starting from January 2022.

Faster receipt of Pulse Check results (no LFA verification except by request from Country Teams) will provide more frequent insights during PU/DR verification periods (Jan-Mar, Jul-Sep).
# Pulse Check Timelines

<table>
<thead>
<tr>
<th>September</th>
<th>October</th>
<th>November</th>
</tr>
</thead>
<tbody>
<tr>
<td>20-24</td>
<td>1-4</td>
<td>1-5</td>
</tr>
<tr>
<td>27-30</td>
<td>4-8</td>
<td>8-12</td>
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<tr>
<td></td>
<td>11-15</td>
<td>15-19</td>
</tr>
<tr>
<td></td>
<td>18-22</td>
<td>22-26</td>
</tr>
<tr>
<td></td>
<td>25-29</td>
<td>29-30</td>
</tr>
</tbody>
</table>

## PR Information Session
- **Launch:** From 4 October 2021
- **Due Date:** 5 November 2021
- **Reporting Period:** 1 July – 30 September 2021

- **Issuance from 4 October**
- **Deadline: 5 November**

**To support rapid analysis and decision-making, timely Pulse Check submissions are critical.**
What will Principal Recipients report through the Pulse Checks?
What are PRs of High Impact and Core portfolios asked to report on?

1. **PR Self-evaluation** of:
   - Implementation progress
     - HIV, TB and malaria modules.
     - C19RM interventions*.
   - Coordination with national COVID-19 response.
   - Disruptions due to COVID-19.

2. Selected **coverage indicators**:
   - A subset of programmatic indicators plus self-assessment as to whether PRs are on track to meet programmatic targets.

3. **Financial reporting** on:
   - Expenditure and forecast for HIV, TB and malaria grants and C19RM*.

* Only grants with C19RM 2021 funding are asked to report on C19RM interventions and financial metrics.

**Detailed user guidance will be available on:**
# Section 1. PR Self-evaluation (1/3)

## A. Implementation progress of HIV, TB, malaria and resilient and sustainable systems for health grant activities

<table>
<thead>
<tr>
<th>Module</th>
<th>Principal Recipient response</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prevention</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Differentiated Health Care</td>
<td>On track</td>
<td>Provide an update on each module, including:</td>
</tr>
<tr>
<td>Treatment and Care Support</td>
<td></td>
<td>• implementation progress of key interventions (considering service delivery, financial absorption, health product procurement and supply chain management)</td>
</tr>
<tr>
<td>Program Management</td>
<td></td>
<td>• implementation bottlenecks, including disruptions as a result of COVID-19</td>
</tr>
<tr>
<td>RSSH: Community systems</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **Defined rating scale** to guide PRs
- **Short narrative update** on implementation progress of each module
- **PR self-evaluation of implementation progress of each module**
## Section 1. PR Self-evaluation (2/3)

### B. Implementation progress of C19RM investments in reinforcement of national COVID-19 responses, HTM mitigation, and HSS/CSS

<table>
<thead>
<tr>
<th>Module</th>
<th>Interventions</th>
<th>Principal Recipient response</th>
<th>Comments</th>
</tr>
</thead>
</table>
| [COVID-19 control and containment] | Country-level coordination and planning | On track | Please provide an update on each intervention, including:  
• implementation progress (considering service delivery, financial absorption, health product procurement and supply chain management)  
• implementation bottlenecks, including disruptions as a result of COVID-19 |
| Case management, clinical operations | On track with minor issues | | |
| Infection prevention and control and public health | Off-track with major issues | | |
| COVID Diagnostics and testing | | | |
| Surveillance: Epidemiological investigation and contact tracing | | | |
| [Mitigation for disease programs] | Mitigation for Malaria programs | | |
| Mitigation for HIV programs | | | |
| Mitigation for TB programs | | | |
| [Health and community systems] | COVID-19 CSS: Community-led advocacy and research | | |
| Health products and waste management | | | |
| Laboratory systems | | | |

* Only grants with C19RM 2021 funding report on C19RM interventions
## Section 1. PR Self-evaluation (3/3)

### C. Cross-cutting enablers

<table>
<thead>
<tr>
<th>Principal Recipient response</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Link to Definitions</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>My organization is collaborating systematically and effectively with the national COVID-19 response coordinating body on implementation of Global Fund-funded COVID-19 interventions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly agree</td>
</tr>
<tr>
<td>Agree</td>
</tr>
<tr>
<td>Disagree</td>
</tr>
<tr>
<td>Strongly disagree</td>
</tr>
</tbody>
</table>

If answered 'disagree' or 'strongly disagree', please explain why:

#### PR self-evaluation of coordination with national COVID-19 response coordinating body

<table>
<thead>
<tr>
<th>Level of disruption due to COVID-19</th>
</tr>
</thead>
<tbody>
<tr>
<td>Link to Definitions</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Lab services (HIV, TB, and / or COVID-19)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Logistics management information system reporting</td>
</tr>
<tr>
<td>National stock levels - COVID-19 (Ag – Rapid Diagnostic Tests)</td>
</tr>
<tr>
<td>Polymerase Chain Reaction (PCR) tests, Personal Protective Equipment (PPE)</td>
</tr>
<tr>
<td>National stock levels - HIV (major ARV (Antiretroviral) regimens)</td>
</tr>
<tr>
<td>Rapid Tests Kits, VL (Viral Load) reagents</td>
</tr>
<tr>
<td>National stock levels - Malaria Artemisinin Combination Therapy (ACTs)</td>
</tr>
<tr>
<td>National stock levels - TB (Drug Susceptible (DS)-TB and Drug Resistant (DR)-TB drugs, GX cartridges)</td>
</tr>
<tr>
<td>Quality assurance / Quality control of health products</td>
</tr>
<tr>
<td>Warehousing and distribution (HIV, TB, malaria and / or COVID-19 commodities)</td>
</tr>
</tbody>
</table>

#### PR self-evaluation of disruption due to COVID-19 (questions integrated from LFA COVID Monitoring Tool)
### Section 2. Selected Coverage Indicators

<table>
<thead>
<tr>
<th></th>
<th></th>
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<th></th>
<th></th>
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<tbody>
<tr>
<td>CM-1a</td>
<td>Number of suspected malaria cases that receive a parasitological test at public sector health facilities</td>
<td>Senegal</td>
<td>7316</td>
<td>1 Jul. 2021 - 31 Dec. 2021</td>
<td>Non cumulative</td>
<td>Geographic</td>
<td></td>
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</table>

**Selected indicators from the PF**
(list adopted from the COVID-19 Indicator Monitoring Survey)

**Results and reports received**, with corresponding PF target included as a reference

*Monthly or quarterly periodicity, depending on the indicator*
Section 3. Financial Reporting

Selected financial metrics, for both Total Grant Funds and C19RM Funds*

* Only grants with C19RM 2021 funding report on C19RM interventions
3 How are Pulse Checks managed in the Global Fund Partner Portal?
There are two options to submit the Pulse Checks.

**Option 1: Excel Form**

Principal Recipients download and then attach the completed Pulse Check Excel form through the Global Fund Partner Portal.

**Option 2: Online Form (pilot*)**

Principal Recipients enter data through an online form on the Global Fund Partner Portal.

* Most Principal Recipients will be submitting Pulse Checks using the Excel form. Currently only 10 Principal Recipients have been identified to pilot the online form. More Principal Recipients can opt-in to the online Pulse Check in the future.
Both the Excel form and online form require PRs to access the Partner Portal. PRs have been asked to nominate Pulse Check contacts.

PRs who have not yet nominated contacts need to do so immediately to be able to complete Pulse Checks.

Current Grant Entity Data (GED) contacts can access an online GED form that was shared in September in order to submit Pulse Check contacts.

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### Roles & Responsibilities

**Editors**

- Are authorized by the Principal Recipient to access the Partner Portal to download the Pulse Check Excel form. Once completed, they will attach the Excel form back into the Portal
- Can fill in data on the Pulse Check page of the Partner Portal
- Are not able to submit the completed Excel or online form to the Global Fund

**Submitters**

- Have the same rights as the editors (to download and attach the Pulse Check Excel form or complete data in the Pulse Check online form within the Partner Portal)
- In addition, they are duly authorized by the Principal Recipient to submit the Pulse Check Excel or online form to the Global Fund via the Partner Portal

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Please note that each organization must **assign at least one submitter**. Additional submitters and editors can be indicated as needed.
Pulse Checks will be sent to PRs, who will receive an email notification to access, complete and submit the Excel form or the online form.

**Pulse Check process**

**GENERATE PULSE CHECK**

**COMPLETE & SUBMIT**

**REVIEW & VALIDATE DATA**

**Option 1: Excel form**
- Download
- Attach
- Import (automated)
- Complete
- Submit

**Option 2: Online form (pilot)**

---

**GENERATE PULSE CHECK – The Global Fund**

1. Prepare the Pulse Check, review data quality against grant documents (modules, interventions, coverage indicators) and send to PR.

**COMPLETE & SUBMIT – Principal Recipient**

4. Download Pulse Check Excel form from Partner Portal
5. Complete Pulse Check (Excel form / online form)
6. Attach Pulse Check Excel form
7. Submit Pulse Check to Global Fund (Excel form / online form)

**REVIEW AND VALIDATE – The Global Fund**

8. Review completeness, consult with PR for updates or clarifications as needed, and validate.
COMPLETE and SUBMIT – PRs access and submit Pulse Checks via the Partner Portal (Excel form approach)

1. Download Pulse Check Excel form from Partner Portal

2. Complete Pulse Check Excel form

3. Attach Pulse Check Excel form

4. Submit Pulse Check to Global Fund

For Option 1: Excel form
all steps performed by the Principal Recipient
COMPLETE and SUBMIT – PRs access and submit Pulse Checks via the Partner Portal (online form - pilot approach)

1. Complete the Pulse Check

<table>
<thead>
<tr>
<th>Grant Name</th>
<th>Pulse Check Reporting Period Start Date</th>
<th>Pulse Check Reporting Period End Date</th>
<th>Due Date</th>
<th>Updated By</th>
<th>Updated On</th>
</tr>
</thead>
<tbody>
<tr>
<td>SEV-Z-MGH</td>
<td>October 01, 2021</td>
<td>December 30, 2021</td>
<td>January 31, 2022</td>
<td>Naikessi Kouandji</td>
<td>September 20, 2021 11:00 AM</td>
</tr>
</tbody>
</table>

- In Progress

- Submitted To Country Team

 Principal Recipient Self-Evaluation  
 Selected Coverage Indicators  
 Financial Reporting

2. Submit Pulse Check to Global Fund

For Option 2: Online form (pilot)
all steps performed by the Principal Recipient

Pulse Check Reporting Period Start Date
Oct 1, 2021

Pulse Check Reporting Period End Date
Dec 30, 2021

Reporting Due Date
Jan 31, 2022

Status
In progress

Click to expand each sections

A. Implementation progress of HIV, TB, malaria and resilient and sustainable systems for health grant activities

Provide an update on each module, including:
- Implementation progress of key interventions (considering service delivery, financial absorption, health product procurement and supply chain management)
- Implementation bottlenecks, including disruptions as a result of COVID-19

<table>
<thead>
<tr>
<th>Module</th>
<th>Principal Recipient Response</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Case management</td>
<td>Off-track with minor issues</td>
<td>s</td>
</tr>
</tbody>
</table>
## Pulse Check

<table>
<thead>
<tr>
<th>Grant Name</th>
<th>Pulse Check Reporting Period Start Date</th>
<th>Pulse Check Reporting Period End Date</th>
<th>Due Date</th>
<th>Updated By</th>
<th>Updated On</th>
</tr>
</thead>
<tbody>
<tr>
<td>UGA-C-TASO</td>
<td>October 01, 2021</td>
<td>December 30, 2021</td>
<td>January 31, 2022</td>
<td>Patrick Manilutac</td>
<td>September 29, 2021 4:40:00 PM</td>
</tr>
<tr>
<td>THA-C-DDC</td>
<td>October 01, 2021</td>
<td>December 30, 2021</td>
<td>January 31, 2022</td>
<td>Abubakar Ibrahim</td>
<td>September 20, 2021 8:25:00 PM</td>
</tr>
<tr>
<td>THA-C-RTF</td>
<td>October 01, 2021</td>
<td>December 30, 2021</td>
<td>January 31, 2022</td>
<td>Abubakar Ibrahim</td>
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<tr>
<td>ETH-H-HAPCO</td>
<td>October 01, 2021</td>
<td>December 30, 2021</td>
<td>January 31, 2022</td>
<td>George Sakarelidze</td>
<td>September 17, 2021 8:21:00 PM</td>
</tr>
</tbody>
</table>
How are Principal Recipients supported throughout the Pulse Check process?
A support team will respond to PR Pulse Check questions in three languages.

Email: Country.Support@theglobalfund.org

Support will be provided by email Monday through Friday. Response times vary depending on the volume of requests and time zones.

Other resources:

<table>
<thead>
<tr>
<th>Principal Recipient Information Sessions</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>English</td>
<td>30 September 6 October</td>
</tr>
<tr>
<td>French</td>
<td>6 October 7 October</td>
</tr>
<tr>
<td>Spanish</td>
<td>On request</td>
</tr>
</tbody>
</table>

- Pulse Check guidance manual: Forthcoming
External Satisfaction Survey 2021

We take this opportunity to remind Principal Recipients to complete this survey.

The Global Fund is committed to the continuous improvement of its processes and procedures. As a partnership, it is important to hear from you on overall satisfaction in the support received from the Global Fund secretariat in 2021, including communications, collaboration and efficiency and effectiveness of the support received.

Note: The deadline to complete the survey has been extended until 8 October 2021.

Access the survey here:

English | Español | Français

The survey will take approximately eight minutes to complete.
Questions?
Thank you!