



360° STAKEHOLDER ASSESSMENT

PERCEPTIONS AND OPINIONS OF STAKEHOLDERS ON THE GLOBAL FUND
SEPTEMBER 2006

Evaluation Brief No. 3

SUMMARY:

To prioritize issues for the Five-Year Evaluation, the Global Fund commissioned an independent assessment of stakeholder opinion on the Global Fund. Overall, the results show that stakeholders generally hold high opinions of the Global Fund's reputation and performance, and support the approach to the Five-Year Evaluation.

BACKGROUND:

The Global Fund places strong emphasis on the involvement of stakeholders from all sectors and all regions in the design, operation and assessment of its work. Accordingly, as a starting point for its Five-Year Evaluation, the Global Fund carried out a "360° Stakeholder Assessment". This study, implemented between March and July 2006, aimed to canvas feedback on the organization's reputation, performance, strengths and weaknesses, and to provide critical insight into diverse stakeholder perspectives. Its results have a formative role in shaping the focus and methodology of the Five-Year Evaluation.

The assessment consisted of an online opinion survey. Responses were received from over 900 respondents across the world, representing all major stakeholder groups and regions.

KEY FINDINGS:

1. The 360° Stakeholder Assessment supported the following three overarching questions as the basis for the Five-Year Evaluation:

A. ORGANIZATIONAL EFFICIENCY OF THE GLOBAL FUND

Does the Global Fund, through both its policies and its operations, reflect its critical core principles, including acting as a financial instrument (rather than as an implementation agency) and furthering country ownership? In fulfilling these principles, does it perform in an efficient and effective manner?

B. EFFECTIVENESS OF THE GLOBAL FUND PARTNER ENVIRONMENT

How effective and efficient is the Global Fund's partnership system¹ in supporting HIV, tuberculosis and malaria programs at the country and global level?

C. IMPACT OF THE GLOBAL FUND ON THE THREE DISEASES

What is the overall reduction of the burden of AIDS, tuberculosis and malaria and what is the Global Fund's contribution to that reduction?

2. Overall, stakeholders generally hold high opinions of the Global Fund's reputation and performance:

- ▶ 87 percent of respondents feel that programs financed by the Global Fund are reaching people living with or affected by the diseases
- ▶ 92 percent believe that the Global Fund will likely make a substantial contribution to the reduction in the burden of the three diseases.

3. Stakeholder opinions of the Global Fund's performance and reputation vary:

- ▶ Recipient governments have by far the highest opinions of the Global Fund's performance and its reputation.
- ▶ Stakeholders that know the Global Fund better rate it higher, on both performance and reputation. Those that are less familiar with the organization are more skeptical.
- ▶ Multilateral and bilateral agencies consistently hold lower opinions of the Global Fund's performance - not only of the Global Fund's organizational efficiency but also of its partner environment.

¹ Country Coordinating Mechanisms, Principal Recipients, sub-recipients, civil society, technical support providers, implementers of programs, donors, etc.



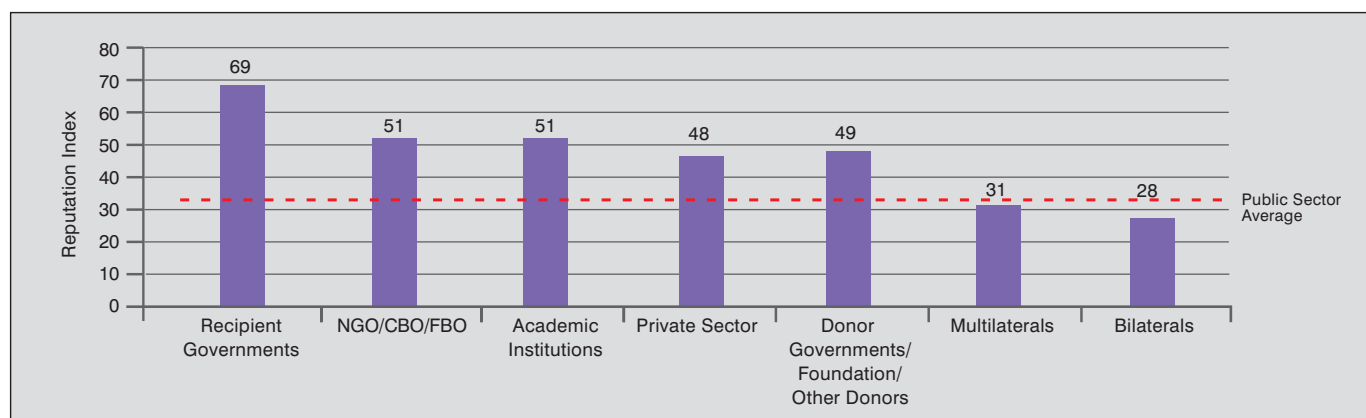
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The Global Fund
To Fight AIDS, Tuberculosis and Malaria

4. Stakeholders rated the following attributes of Global Fund performance highest and lowest:

HIGHEST RATINGS	LOWEST RATINGS
<ul style="list-style-type: none"> • “Priority given to most-affected and at-risk countries/communities” (77 percent rate performance as good, very good or excellent). • “Focus on funding proven and effective interventions against AIDS, tuberculosis and malaria” (76 percent rate performance as good, very good or excellent). • “Supporting programs that reflect country ownership” (73 percent rate performance as good, very good or excellent). 	<ul style="list-style-type: none"> • “Mobilization of private sector resources” (55 percent rate performance as poor or fair). • “Effectiveness of the LFA model for financial oversight” (47 percent rate performance as poor or fair). • “Effectiveness of technical support through partners for grant implementation” (41 percent rate performance as poor or fair). • “Alignment of Global Fund monitoring requirements with national monitoring and evaluation systems” (41 percent rate performance as poor or fair).

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RECOMMENDATIONS:

1. Wide stakeholder review recommends that the Five-Year Evaluation should go forward with the three overarching questions presented above.
2. Special attention may be required to evaluate Local Fund Agencies (LFAs) and to improve the Global Fund's reputation among multilateral agencies.

TECHNICAL EVALUATION REFERENCE GROUP (TERG)

The Technical Evaluation Reference Group (TERG) is an advisory body providing independent technical advice to the Board of the Global Fund to Fight AIDS, Tuberculosis and Malaria. The TERG advises the Global Fund on evaluation approaches and practices, independence, reporting procedures and other technical and managerial aspects of monitoring and evaluation at all levels. Membership of the TERG is drawn from a range of stakeholders, including practitioners, research institutions, academics, donor and recipient countries and nongovernmental organizations.

FIVE-YEAR EVALUATION OF THE GLOBAL FUND

The Five-Year Evaluation is being planned and will be implemented under the guidance of the TERG. The first major synthesis report on organizational efficiency and the partner environment will be published in late 2007 and the final evaluation report (including a strong focus on impact on the three diseases) in late 2008. Each element of the evaluation is designed to generate actionable findings. The Global Fund is committed to learning from and making concrete improvements based on evaluation findings.

TO ACCESS THE FULL REPORT:

http://www.theglobalfund.org/en/links_resources/library/

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The Global Fund



Year Evaluation

TERG